

the big peeve is phone number like a normal number and ip where I use sorensen I will never knew when it changes which made it harder for others to call me .. one big problem of all phone calls are that no one has the correct thing to reconnect.. huh also do not have a quick response of relay service but mine got a little better but at times i have to expect an overwhelming calls until we fill up all the people in different places.. other complaint is from installers who wont comply the information of the input whenever it comes to a problem, expect us to call them all the time I think it is ridicilous.. also disappointed there is no book of all possible results to get it back on.. My dream is the service is almost like a hearing people who call 311 or 411 with no problems to get information.. huh